

Summary of Protection

Protect5 is here to cover the cost of restoring your furniture when you encounter the following types of damage:

Accidental staining e.g.

- Food and drinks (e.g., coffee, wine, curry)
- Cosmetics, makeup, or tanning products
- Bodily fluids (human or pet)
- Ink, paint, glue, or dye transfer
- Wax and Wax Polish

Accidental damage e.g.

- Rips, tears, burns, scuffs or scratches
- Pet damage (e.g., scratches. bites. soiling)
- Dents, chips, or broken glass/mirrors

Structural defects

(after manufacturers warranty, typically 1 year) e.g.

- Broken or warped frames
- Faulty recliners or mechanisms including electrical components
- Seam separation, peeling leather, or faulty zips/buttons
- Loss or resiliency on foam and fibre cushions

Warranty Limitations e.g.

- Damage before delivery or from commercial use
- Damage from fire, flood, or infestation
- General wear and tear or fading
- Misuse, neglect, or unapproved cleaning products

See full T&Cs for all benefits and exclusions.



How it works

- 1 **Accident Happens:** A spill, scratch, or defect occurs.
- 2 **Contact Us:** Report within 21 days at staingard.co.uk or email claims@staingard.co.uk
- 3 **We Assess:** Our team evaluates your request and will offer you support, such as cleaning, repair or a credit note to spend on new furniture.



How do I purchase a Staingard protect5 Warranty Plan?

Your sales consultant will explain the plan details and pricing to you and answer any questions you may have.

Your plan purchase will be included in your order and activated from the date of delivery. You will receive confirmation and details via your welcome pack.



To learn more or make a claim scan the QR code, visit staingard.co.uk, or email claims@staingard.co.uk

Protect your furniture today — ask your sales consultant about Staingard protect5!

Staingard protect5 is a discretionary warranty plan. Full warranty terms are available at staingard.co.uk or from your retailer. Staingard protect5 is administered by Staingard Limited.

Staingard Limited, Unit 9, Telford Road, Ellesmere Port, CH65 5EU
Email: claims@staingard.co.uk

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LOOM
LOFT
FURNITURE & INTERIORS

PREMIUM
FURNITURE PROTECTION



staingard™

5 YEAR
CARE PLAN
FOR TOTAL PEACE OF MIND

5 Year Furniture Protection Warranty Plan

Having invested in your new furniture it is only natural that you will want to keep it looking like new for as long as possible. This is why your retailer offers a Staingard protect5 Warranty Plan.

Whether you choose a fabulous fabric or luxurious leather sofa, you can rest assured that by purchasing this Warranty Plan you are covered when an accident does spoil the appearance of your furniture. Stain removal and repairs will be taken care of at no extra cost to you.



FABRIC UPHOLSTERY



LEATHER UPHOLSTERY



CABINET FURNITURE



Protect your furniture with Staingard protect5, a 5-year warranty plan designed to keep your furniture at its best. From accidental spills to unexpected damage, we're here to help.

Why Staingard protect5?

Staingard protect5 is a warranty protection plan offered direct from Staingard. This means we can offer a comprehensive warranty suited to your needs and lifestyle. We also promise to respond quickly and efficiently in response to your needs when you request support to attend to an incident that spoils the look or functionality of your furniture.

- ✓ 5-Year Protection: Your warranty starts from delivery day for 5 years
- ✓ Clean, Repair or Replace
- ✓ From spills to scratches and even pet damage - your protected
- ✓ All types of furniture covered
- ✓ Top quality furniture care products and kits
- ✓ Dedicated customer care line and hassle free claims

Protect your furniture today – ask your sales consultant about Staingard protect5!



Taking Care of **your** furniture



To keep your furniture looking its best for years to come, we recommend the use of the care products provided by your retailer and following the care guidelines below:

- Always follow manufacturers care guidelines
- Avoid direct heat or sunlight
- Use only Staingard-approved cleaning products
- Regularly clean and maintain furniture

