# Accidents will happen...



...so make sure **Staingard** is there for when they do!

Whether you buy a sumptuous sofa or a stunning dining table from Loom Loft, we want you to enjoy your new furniture to its full potential, and should the unthinkable happen, avoid the costs associated with stain removal and repairing damage.



That's why Loom Loft, in association with Staingard, wants to offer you the opportunity to protect your furniture against;

## **STAINS**

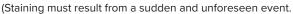
- ✓ Acids
- √ Bleaches
- √ Superglue
  - е
- ✓ Human & animal bodily fluids

✓ Cosmetics✓ Shoe Polish

√ Ink

- ✓ Caustics✓ Corrosives
- ✓ Coffee✓ Ketchup
- ✓ Dyes & dye transfer from newspaper print or clothing, including Denim

- √ Paints
- ✓ Ketchu
  ✓ Cola
- ✓ All food stuff & drink



The policy does not provide cover for an accumulation or build up over a period of time)



### **ACCIDENTAL DAMAGE**

- √ Rips
- ✓ Punctures
- √ Water, liquid or heat marks

- √ Burns
- ✓ Scratches
- √ Pet damage

- √ Scuffs
- √ Breakage, dents or chips
- (limited to 3 claims per period of insurance)

(Accidental damage must result from a sudden and unforeseen event.

The policy does not provide cover for an accumulation or build up over a period of time.)



### STRUCTURAL DEFECTS

- √ Frame warpage and breakage
- $\checkmark$  Peeling of veneered or laminate finishes
- ✓ Lifting or peeling of the hide on leather furniture
- √ Broken zips, castors and buttons
- $\checkmark$  Bending and breakage of metal components
- √ Failure of recliner mechanisms including electrical motors and associated electric components

And claiming couldn't be easier, simply let Staingard know you've had a problem, 24 hrs a day, 365 days a year. If you require more details please give us a call at 01200 404404.



# YOUR FURNITURE SAFE IN OUR HANDS

Summary of exclusions: Natural characteristics of leather, fading of fabric and materials, accumulated multiple stains, anything that happens gradually including dye transfer, commercial use, deliberate damage, abuse or neglect, removal of odours, wear and tear. As with all insurance products, certain exclusions apply. Please ask instore for details and a copy of the Insurance Product Information Document (IPID).

About your care plan section Your Care Plan begins on the date your furniture is delivered and subject to the terms and conditions will continue for 5 years. Any Structural defects will only be covered if they occur after the first 12 months. Your Care Plan has been arranged by Staingard Warranty Group (A trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your Certificate of Insurance that will be provided to you following delivery, a copy of which can be obtained from your Sales Consultant. Homeserve Furniture Repairs Limited will administer your care plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.